

# Insurance Company Claims Filing Telephone Numbers

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## Find Your Insurance Company

Policyholders with questions regarding their coverage for damage caused by a disaster should call the number provided on their policies or contact their insurance agent. Those policyholders unable to get to their policies can contact special toll-free numbers set up by insurance companies.

Keep in mind that due to high call volume in the wake of a disaster, it may take some time to get through on some numbers—please be patient.

Flood insurance policyholders who don't know who their insurer or administrator is can contact the National Flood Insurance Program (888-379-9531). The only information required is your name, the state where you live and your zip code.

Here is a list of claim contact numbers:

## A

AAA Insurance (Auto Club Family Insurance Company) 800-222-7623 ext. 5000  
Acadia Insurance Company 800-444-0049, ext. 2600  
ACE Private Risk Services 800-945-7461  
ACE USA Clients receive individual 800 numbers or call 800 945-7461 (ACE USA/ACE Recreational Marine claims); 800 234-7354 (Disaster Mortgage Protection claims)  
Acuity 800-242-7666  
AGCS Marine 800-558-1606  
Alabama Department of Insurance 334-269-3550  
Alabama Municipal Insurance Corporation 866-239-AMIC  
Alfa Insurance Group 888-964-2532  
Allied Insurance 800-421-3535  
Allmerica 800-628-0250  
Allstate 800-54-STORM (800-547-8676)  
Allstate Floridian Insurance Company 800-54-STORM (800-547-8676)  
America First Insurance 877-263-7890  
America's Health Insurance Plans (AHIP) 800-644-1818  
American Bankers Insurance Company 800-245-1505  
American Family Insurance 1-800-MY-AMFAM  
American Federation Insurance Company 800-527-3907  
American General Property Insurance Company of Florida 800-321-2452  
American International Group, Inc. (AIG) 877-244-0304  
American National Property & Casualty Company & Affiliates 800-333-2860  
American Reliable Insurance Company 800-245-1505  
American Security Insurance Company 800-326-2845  
American Skyline Insurance Company 888-298-5224  
American States Insurance Company 888-557-5010  
American Strategic Insurance 866-ASI-LOSS (274-5677)  
American Superior Insurance 954-577-2202  
Arch Insurance 800-817-3252  
Argus Fire & Casualty 866-291-4609  
Armed Forces Insurance Exchange 800-828-7736  
Atlantic Mutual Insurance Company (New York Liquidation Bureau) 212-341-6814  
Atlantic Preferred Insurance Company 800-673-4952  
Auto Club Family Insurance Company (ACFIC) 800-222-7623 ext. 5000  
Auto-Owners Insurance Group 888-252-4626  
Avemco Insurance Company 800-874-9124  
AXA Re Property and Casualty 800-216-3711

## B

Bankers Insurance Company 800-765-9700  
Bankers Security Insurance Company 800-765-9700  
Berkley Mid-Atlantic Group 866-262-4178  
Bituminous 800-475-4477  
Bristol West Insurance Group 800-BRISTOL (800-274-7865)

## C

Capital Preferred 800-734-4749 or 888-388-2742

Catawba Insurance 800-711-9386

Catlin US 800-216-0652

Century Surety Insurance Company 800-850-0432

Chartis Commercial and Personal customers call 877-399-6442

Chartisâ€™™ Private Client Group call 888-760-9195

Chubb Group of Insurance Cos 800-252-4670 (800-CLAIMS-0); Online Claim Reporting Church Mutual Insurance 800-554-2642

Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC)

Cincinnati Insurance Company (call your local agent first and then 877-242-2544)

Clarendon National Insurance Company 800-216-3711

Clarendon Select Insurance Company 800-509-1592

CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137

Coast National General Agency 800-BRISTOL (800-274-7865)

Colony Insurance Company 800-577-6614 ext. 1715

Colorado Casualty 888-298-3778

Companion Property & Casualty 800-649-2948

Connecticut FAIR Plan 860-528-9546

Continental Western Insurance Company 800-444-0049, ext. 2600

COUNTRY Financial 1-866-COUNTRY

CUNA Mutual 800-637-2676

Cypress 888-352-9773

## D

Dairyland Insurance Company (see Sentry Insurance)

Drive Insurance from Progressive 800-925-2886

## E

EMC Insurance Companies 888-362-2255

Encompass Insurance Company 800-588-7400

Erie Insurance Group 800-367-3743

## F

Farmers 800-435-7764; iClaim App: <http://www.farmers.com/iclaim.html> Farmers: Spanish Language Line 877-732-5266

FCCI (first report of injury) 800-226-3224

Federal Mutual 888-333-4949

Federated National Insurance Company 800-420-7075

FEMA 800-427-4661

Fidelity & Casualty Insurance Company 800-725-9472

Fidelity National Insurance Company 800-220-1351

Fidelity National Indemnity Insurance Company 800-725-9472

Fidelity National Property and Casualty Insurance Company 800-725-9472

Fireman's Fund 888-347-3428 (888-FIREHAT); Mobile App First Floridian 800-252-4633 (800-CLAIM33) (personal); 800-238-6225 (business)  
First Premium Insurance Group (Lloyd's Mobile Home) 800-432-3072  
First Protective Insurance Company 877-744-5224  
First Trenton 800-468-7341  
Florida Department of Insurance 800-342-2762  
Florida Family Insurance Company 888-486-4663 or 888-850-4663  
Florida Farm Bureau Insurance Companies 800-330-3327  
Florida Peninsula Insurance Company 877-994-8368  
Florida Select 888-700-0101  
Florida Preferred Property Insurance Company 800-673-4952  
FM Global 877-639-5677 (877-NEWLOSS)  
Foremost Insurance Company 800-527-3907  
Forest Insurance Facilities, Inc 888-892-4381

## G

GE Employers Re 866-413-8978  
GEICO 800-841-3000; Claims site General Casualty (QBE) 888-737-8256  
General Star Indemnity Company 800-624-5237  
General Star National Insurance Company 800-624-5237  
Georgia Casualty & Surety 800-279-8279 (claim reporting); 866-458-7506 (claim dept.)  
Georgia Farm Bureau 866-842-3276  
Germania Insurance 877-437-6264  
GMAC Insurance (Auto Claims) 800-468-3466  
Golden Eagle Insurance 800-238-3085  
Granada Insurance Company 800-392-9966  
Great American 800-221-7274  
Guardian Life Insurance Company of America 866-367-4077; (610-807-7954)  
Guide One 888-748-4326

## H

The Hanover Insurance Company 800-628-0250  
Harbor Insurance Company 800-216-3711  
Harleysville Insurance 800-892-8877; Flood claims 800-759-8656  
The Hartford 800-243-5860 ONLINE: [www.thehartford.com/heretohelp](http://www.thehartford.com/heretohelp) Hartford Steam 800-HSB-LOSS  
Holyoke Mutual 800-225-2533  
Horace Mann 800-999-1030  
Hull & Company 800-241-4855

## I

ICAT 866-789-4228  
IDS Life Insurance Company (Ameriprise Financial) 800-862-7919  
IDS Life Insurance Company of New York (Ameriprise Financial) 800-541-2251  
Imperial Fire & Casualty Insurance Company 800-960-5677  
Indiana Insurance 800-279-7221  
Industrial Risk Insurers 860-520-7347 (Business claims)  
Infinity Insurance Companies 800-334-1661  
Insurance Placement Facility of Delaware 800-462-4972

Insurance Placement Facility of Pennsylvania 800-462-4972  
Interstate Fire & Casualty 800-456-8458, ext. 770

## **K**

Kemper Auto and Home 888-252-2799

## **L**

Liberty Mutual Insurance 800-2-CLAIMS (800-225-2467); Apps: iPhone or Android Liberty Northwest 800-289-0930

Lloyd's America Helpline 866-264-2533

Louisiana Citizens Property Insurance Corporation 800-931-9548

Louisiana Department of Insurance 800-259-5300 (toll-free inside Louisiana only); 225-342-5423

Louisiana Farm Bureau 866-275-7322

## **M**

Main Street America Group 877-282-3844

Maryland Joint Insurance Association 800-492-5670

Massachusetts Bay Insurance Company 800-628-0250; or 508-855-2288

Massachusetts Property Insurance Underwriting Association 800-851-8978

Mercury Insurance Group 800-987-6000

MetLife Auto & Home 800-854-6011; f: 866-743-1546; email: MET\_CAT@metlife.com MiddleOak

Insurance p: 800-225-2533 option 7; f: 866-514-9861 or email: stormclaims@middleoak.com or

firstreports@middleoak.com Middlesex Insurance Company (see Sentry Insurance)

Mississippi Farm Bureau 866-275-7322

Mississippi Residential Property Insurance Association 800-931-9548

Mississippi Windstorm Underwriting Association 800-931-9548

Montgomery Insurance 800-561-0178

## **N**

National Automotive Insurance 800-577-9471

National Casualty Company 800-423-7675

National Farmers Union (QBE) 866-638-5677

National Flood Insurance Program (NFIP) 800-621-3362

National Insurance Company 800-239-2121

National Security Underwriters 800-256-8277 (Alexandria); 800-738-8555 (South Bunkie)

Nationwide 800-421-3535

New Jersey Insurance Underwriting Association 973-297-5235

New York Property Insurance Underwriting Association 212-208-9701; Outside NYC 800-522-3372

North Pointe Insurance Company 877-878-1991

## **O**

Ohio Casualty 866-255-5530

Ohio Casualty and West American Insurance Company 888-701-8727

Old Dominion Insurance Company 877-425-2467 or 800-606-7992

Omaha Property & Casualty 800-638-2592 (Flood only)

Omega Insurance Company 800-216-3711

OneBeacon 877-248-3455 (Commercial Claims only); f: 866-213-2802; email: claims@onebeacon.com

## **P**

Patriot General Insurance Company (see Sentry Insurance)

Peerless Insurance 800-522-7152

Pharmacists Mutual Insurance Company 800-247-5930

Poe Financial Group 800-673-4952

Progressive 800-PROGRESSIVE (776-4737); or 719-432-0264

## **Q**

QBE Agri 800-777-0078 or 425-562-5264

QualSure Insurance Corp. 877-563-0150

## **R**

Regency (Tower Hill) 800-216-3711

Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto & Commercial) 800-451-0286

Republic Group (Republic Fire & Casualty, Republic Underwriters Southern Ins Co, Southern Underwriters Ins) 800-451-0286

Republic Underwriters (Commercial) 800-451-0286

Rhode Island Joint Reinsurance Association 617-723-3800; (800) 851-8978

RLI Insurance Company 800-84-ROYAL (800-444-0406)

Royal & SunAlliance 800-847-6925

## **S**

Safeco Insurance 800-332-3226; iPhone App Safeway Insurance Company 800-344-1947

Say Insurance 800-225-5729

Scottsdale Insurance Company 800-423-7675

Security National Insurance Company 800-BRISTOL (800-274-7865)

Selective 866-455-9969

Sentry Casualty Company (see Sentry Insurance)

Sentry Insurance a Mutual Company (Transportation claims) 800-638-8763; (Life claims) 800-533-7827; (Other claims) 800-638-8763

Sentry Life Insurance Company (see Sentry Insurance)

Sentry Select Insurance Company (see Sentry Insurance)

Service Insurance Company 800-780-8423

Shelter Insurance Group 800-SHELTER (800-743-5837)

Sompo Japan 800-444-6870

South Carolina Wind & Hail Association 803-744-4319

Southern Family Insurance Company 800-673-4952

Southern Fidelity 866-874-7342

Southern Insurance Company (Commercial) 800-451-0286

Southern Underwriters (Commercial) 800-451-0286

Southwest Business Corp. (Lloyd's Excess Flood) 800-527-0066 ext. 7389

St. Johns Insurance Company 800-748-2030

State Farm Insurance 800-SF-CLAIM (800-732-5246)  
Sunshine State Insurance Company 877-329-8795

## **T**

TAPCO 888-437-0373  
Texas Department of Insurance Consumer Help Line 800-252-3439  
Texas Farm Bureau 800-266-5458  
Texas Select Lloyds Insurance Company 866-887-7276  
Texas Windstorm Insurance Association 800-788-8247  
The Timbermen Fund (Louisiana Safety Association of Timbermen-SIF) 877-628-6730  
Tower Hill Insurance Companies 800-216-3711 or 800-509-1592  
Travelers Personal Insurance 800-252-4633 (800-CLAIM33)  
Travelers Business Insurance 800-238-6225  
21st Century Insurance 888-244-6163

## **U**

Unemployment Insurance 866-4-USA-DOL (866-432-0264)  
Unigard (QBE) 800-777-0078  
Union Insurance Company 800-444-0049, ext. 2600  
United Fire Insurance Company 800-343-9131  
United Property and Casualty Company 800-861-4370  
Universal Insurance Company 888-846-7647  
USAA 800-531-8722; Mobile App; Online Claims USF&G 800-787-2851; 800-631-6478 (homeowners claims); 407-660-9000 (customer service)  
USLI 800-523-5545  
Utica National 800-216-1420

## **V - Z**

Valley Forge Life Insurance (Subsidiary of CNA) 800-437-8854  
Vanguard Fire & Casualty Company 888-343-5585  
Virginia Property Insurance Association 804-591-3700  
Westfield Insurance 866-937-2663  
Willis Group 877-725-9679  
XL Insurance 800-688-1840  
Zenith (first report of injury) 800-440-5020  
Zurich Insurance Company 800-987-3373 or email [usz\\_carecenter@zurichna.com](mailto:usz_carecenter@zurichna.com)

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